

OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 27 FEBRUARY 2025

Present: Councillor S Dannheimer, Chair

Councillors: E Williamson (Vice-Chair)
H L Crosby
K A Harlow
H Land
R D MacRae
C M Tideswell
S Webb
E Winfield
H G Khaled MBE (substitute)
P A Smith (substitute)

39 **APOLOGIES**

Apologies for absence were received from Councillors T J Marsh, J M Owen, A W G A Stockwell and K Woodhead.

40 **DECLARATIONS OF INTEREST**

There were no declarations of interest.

41 **MINUTES**

The minutes of the meetings held on 20 and 21 January 2025 were confirmed and signed as a correct record.

42 **MINUTES FROM WORKING GROUPS**

The minutes from the Scrutiny Working Group meeting held on 18 January 2025 were noted.

43 **CONSIDERATION OF CALL-IN**

There were no call-ins to be considered.

44 **HOUSING REPAIRS UPDATE**

Members received an update from the Assistant Director of Housing, who stated that following the previous update recruitment processes had been completed and there was a feeling of positivity around the Housing Repairs Team. Improvements had

included a new schedule of rates, new diagnosis software, a new telephony system and new software to change and book appointments. It was noted that the satisfaction rates for repairs had risen.

The Committee thanked the Assistant Director for the update and stated that responses had been actioned quickly and satisfactorily.

45 CABINET WORK PROGRAMME

Members noted the Cabinet Work Programme.

46 WORK PROGRAMME

RESOLVED that the Work Programme be approved.